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SEP 11 2003

PUBLIC SERVICE  
COMMISSION

To the Kentucky Public Service Commission:

I am appealing to the Public Service Commission to stop Alltel's regressive agenda in Kentucky. Alltel's reputation as an inferior telephone service provider was well known even before last year's Public Service Commission hearings about Alltel. At those hearings the PSC reviewed a mountain of damning evidence and testimony against Alltel but approved Alltel's purchase of the telephone company anyway. Now we are stuck with a second rate phone company with a dismal record of customer service.

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The local telephone workers are out on strike because of Alltel's irresponsible behavior at the bargaining table. Alltel could have avoided this strike on June 7 by accepting the employees' offer to extend the labor contract that was about to expire. In other words, the telephone workers offered to stay on the job while labor negotiations continued. Alltel declined.

By needlessly inflicting a strike on its customers, Alltel reveals an indifference to providing quality service. This also shows a reckless disregard for the public's welfare. Telephone customers have a right to expect better judgment from Alltel's management. If this company does not soon settle its labor problems, Alltel's customers should receive a substantial rate decrease for the duration of this strike. The public would have been better served last year if the PSC had denied Alltel's request to buy the local phone company. Please intervene now on behalf of Alltel's customers.

*William L. Christian*

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*Jeff T. Christian*

*No Address*

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W T Caldwell

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Glen A. Christian

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*Russell Cardiac*

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*Benjamin L. Carter*

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*Patrice A. Christian*

*No Address*